

Dan,

I just thought that I would write a short note of Thanks for the service you have provided us here at NCDS through the years. It is always comforting to receive calls or contact with you knowing that you are either checking up or letting us know that there is a better way, frequently more cost effectively to keep our technicians, sales and service representatives connected to each other and our base of over 2500 customers.

When we have any issues with our vendors it is heartening and a relief that you can intervene and help with unresolved issues, (The Nextel stuff was fun).

A ton of corner vendors and "Authorized" Nextel providers have come and gone through the years but thank goodness we've always had just you.

When we first met you said, "Let me know if I can help you" and after a few years you finally had your opportunity and I've never even thought of regretting our partnership. You are never a pest and always a professional and gentleman.

If I can be of any service as a reference do not hesitate to let me know!

Thanks Again

Michael Koons

VP NCDS, Inc



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